

From: Peter Oakford, Cabinet Member for Specialist Children's Services
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To Children's Social Care & Health Cabinet Committee - 11 January 2017

Subject: **SPECIALIST CHILDREN'S SERVICES PERFORMANCE SCORECARD**

Classification: Unrestricted

Previous Pathway of paper: None

Future pathway of paper: None

Electoral Divisions: All

Summary: The Specialist Children's Service performance scorecards provide members with progress against targets set for key performance and activity indicators.

Recommendation: The Children's Social Care and Health Cabinet Committee is asked to **CONSIDER** and **COMMENT** on the performance scorecard attached as Appendix 1.

1. Introduction

1.1 Appendix 2 Part 4 of the Kent County Council Constitution states that:

"Cabinet Committees shall review the performance of the functions of the Council that fall within the remit of the Cabinet Committee in relation to its policy objectives, performance targets and the customer experience."

1.2 To this end, each Cabinet Committee receives performance scorecards.

2. Children's Social Care Performance Report

2.1 The scorecard for Specialist Children's Services (SCS) is attached as Appendix 1.

2.2 The SCS performance scorecard includes latest available results which are for October 2016.

2.3 The indicators included are based on key priorities for SCS as outlined in the Strategic Priority Statement, and also includes operational data that is regularly used within the Directorate. Cabinet Committees have a role to review the

selection of indicators included in scorecards, improving the focus on strategic issues and qualitative outcomes.

- 2.4 The results in the scorecard are shown as snapshot figures (taken on the last working day of the reporting period), year-to-date (April-March) or a rolling 12 months.
- 2.5 Members are asked to note that the SCS scorecard is used within the Social Care, Health and Wellbeing Directorate to support the Transformation programme.
- 2.6 A subset of these indicators is used within the KCC Quarterly Performance Report which is submitted to Cabinet.
- 2.7 As an outcome of this report, members may make reports and recommendations to the Leader, Cabinet Members, the Cabinet or officers.
- 2.8 Performance results are assigned an alert on the following basis:

Green: Current target achieved or exceeded

Red: Performance is below a pre-defined minimum standard

Amber: Performance is below current target but above minimum standard.

3. Summary of Performance

- 3.1 There are 45 measures within the SCS Performance Scorecard which have a RAG (Red, Amber, Green) rating applied.
- 3.2 For the October 2016 Scorecard 26 performance measures are rated as Green, 16 as Amber and three are rated as Red.
- 3.3 Exception reporting against the three measures with a Red RAG rating is included within the report and is attached as Appendix 2.
- 3.4 Also included is a page which shows the impact of the cohort of Unaccompanied Asylum Seeking Children (UASC).

4. Recommendations

4.1 Recommendation: The Children's Social Care and Health Cabinet Committee is asked to CONSIDER and COMMENT on Specialist Children's Services performance scorecard.

5. Background Documents

- 5.1 None

6. Contact Details

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